

**CUSTOMER DETAILS**

Name: \_\_\_\_\_ Business Name: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

*Check this box if shipping address is the same as billing*

Email Address: \_\_\_\_\_ Phone: \_\_\_\_\_

**METHOD OF PAYMENT:**      Visa\*      MasterCard\*      COD      CIA\*\**\* If using a credit card, provide the best phone number to be reached at prior to shipment.**\*\* If choosing the CIA payment method, please call for prepaid shipping charges before sending payment***FEES & PROGRAMMING****There is a \$250.00 Custom Voice recording fee for HTK, CTK, Commander, and Gold Line pay stations.**

Please select the type of Custom Voice application you are requesting:

**HTK/CTK/Commander**

If you have new equipment on order, Custom Voice will be programmed to all pay stations at the factory.

For existing equipment (installed and operating in the field), Hamilton Customer Service will download the Custom Voice files to any number of pay stations.

**Gold Line - New Equipment Order**

Custom Voice will be programmed to all pay stations at the factory.

**Gold Line - Existing Equipment (installed and operating)**Two options are available when adding Custom Voice to existing Gold Line pay stations, both of which incur charges in addition to the \$250.00 recording fee:**1) Send existing voice chip/module(s) to Hamilton**

- Obtain a Return Authorization (RA) number from Hamilton Customer Service prior to shipping voice chip/module(s)
- In addition to the \$250.00 Custom Voice fee, there is a \$40.00 Bench Fee per chip/module, and a \$50.00 Copy Fee for additional chips/modules.

**Example:** Three [3] voice modules are sent to Hamilton for custom voice programming:

- » One [1] Custom Voice Fee (\$250.00)
- » Three [3] Bench Fee (\$40.00/ea)
- » Two [2] Copy Fee (\$50.00/ea, programming of the first chip/module is covered in the \$250.00 Custom Voice Fee)
- » TOTAL: \$470.00

**2) Purchase a New Voice Module**

- Hamilton will send a new voice module with the Custom Voice files pre-loaded.

**Example:** Three [3] new voice modules are ordered:

- » One [1] Custom Voice Fee (\$250.00)
- » Three [3] Voice Modules (\$117.00/ea, part #49-9299)
- » Two [2] Copy Fee (\$50.00/ea, programming of the first chip/module is covered in the \$250.00 Custom Voice Fee)
- » TOTAL: \$701.00

### CUSTOM VOICE CONFIGURATION

**QUANTITY:** \_\_\_\_\_

For HTK, CTK, or Commander enter '1'  
 For Gold Line, enter the number of chips/modules to be programmed

**TYPE OF VOICE:** Male Female

**PAY STATION(S) LOCATION:**

- On Order
- On-site

**PAY STATION MODEL:**

- HTK/CTK/Commander
- Gold Line

**WELCOME PROMPT**

Use default ("Welcome! To purchase a car wash, make a selection and enter a method of payment.")

Custom \_\_\_\_\_  
 \_\_\_\_\_

**MAIN SELECTIONS**

Depending on how your pay stations are configured, this may include Wash Names, Bundle Names, and RFID/LPR Names. Note: 4-Function Gold Line pay stations are limited to four (4) wash packages; 8-Function Gold Line's are limited to eight (8) wash packages.

Use default Custom (please specify below)

- |          |           |
|----------|-----------|
| 1) _____ | 9) _____  |
| 2) _____ | 10) _____ |
| 3) _____ | 11) _____ |
| 4) _____ | 12) _____ |
| 5) _____ | 13) _____ |
| 6) _____ | 14) _____ |
| 7) _____ | 15) _____ |
| 8) _____ | 16) _____ |

**PROCEED PROMPT**

Use default ("Thank you for your purchase. To start your car wash, pull into the wash bay")

Custom\* \_\_\_\_\_  
 \_\_\_\_\_

\* Gold Line has a maximum length of 10 seconds for proceed prompts

**COMMENTS:**

When complete, please return to [sales@hamiltonmfg.com](mailto:sales@hamiltonmfg.com)